



E-TECH GROUP
CAPABILITY STATEMENT





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About E-Tech Group

E-Tech Group are a corporate company bringing wealth and knowledge across the electrical & civil in the infrastructure and rail sectors.

E - Tech Group delivers quality residential, commercial and industrial infrastructure services to clients throughout Australia. We offer a full range of civil, electrical, gas and telecommunication construction services from, site remediation to roadworks, from civil to commercial infrastructure E-Tech Group prides itself on delivering exemplary and reliable service to builders, developers, state and local governments and contractors anywhere in the Sydney area and beyond. We work closely with our clients to tailor our solutions to their specific needs from design and installation through to repairs, service, and ongoing maintenance. E-Tech Group capabilities stems from our diverse range of previous successfully completed projects. We pride ourselves on our exceptional customer service, our ability to deliver on time on budget at a competitive cost and our extensive industry experience.

E-Tech Group is fully Licensed & Code Compliant in all sectors. Protecting our environment is paramount in maintaining a healthy and safe working place. Environmental sustainability and the prevention of pollution is the guiding principle in all we do and key component in the measurement of our business performance.



E-Tech Group Mission & Vision Statement

We are able to cover the majority of the infrastructure services inclusive of Electrical, Civil works, Gas and Telecommunications, allowing a one stop shop for all our clients.



Mission

We endeavor to build a legacy of excellence and provide the most reliable and dynamic service, without compromising on quality or safety.

Vision

Our vision is to excel at enhancing the service and quality we provide to our clients, businesses and communities.

Clients

Our customers are our most valuable asset and customer requirements come first. We make sure we deliver a high quality service that is second to none; we strive to maintaining high level of customer satisfaction in all worked completed.

Why E-Tech Group

- Fully Licensed
- EBA Accredited
- Code Complaint
- Non – Friable Asbestos Removal Licensed
- Level 2 Accredited (Electrical)
- Electrical Contractors License
- NSW Resource & Energy Accredited
- Dial Before You Dig Accredited
- Complaint with international Standards
- Quality management ISO9001 2015
- Work Health and Safety Management AS/NS 4801:2001
- Environmental management ISO 14001:2015
- Member of the Master Builders Association
- NECA Member
- WHS Cert 4 Accredited



Core Values

At E-Tech Group we pride ourselves as a 'high-end' infrastructure company; with our work being of the highest quality resulting in high client expectations.

- 1. Quality** Our management system is assessed against the quality standard ISO 9001:2015 to enhance our customer satisfaction, and maintain and update our core quality procedures. Plus, our rigorous recruitment systems help us attract and retain only skilled and highly qualified people who value hard work and professionalism.
- 2. Safety** As an industry-leading provider of trades and labour, we are firmly committed to maintaining a safe and healthy environment in all our offices and on every site.
- 3. Partnership** Our success is built on partnerships. We're a strong team focused on personal service and creating long standing relationships. We get to know your business from the start so that we can anticipate your needs and exceed your expectations.
- 4. Integrity** We are always fair, honest, decent and accountable for all we do. We do what we say we will, and are responsive to your needs. It's our integral, responsive service that really sets us apart.
- 5. Credibility** Our team has been in the industry 15 years and many of our core team have been there since our inception. We've worked on sites and know your industry and what's required to deliver an outstanding result.



Management Systems

Management systems are in place across the business to ensure the highest level of quality, industry leading safety standards and the protection of the environment.



To maintain transparency and efficiency across the business, we employ integrated management systems across all our departments. This includes all processes associated with health, safety, environment, quality and training (HSEQT) systems and policies, accounting, HR and data management. Our certified quality, health, safety and environment management systems give our clients the confidence that we can deliver a service to the most exacting standards. All policies are reviewed annually by our HSEQT manager and audited annually by an independent third party, to ensure compliance with International standards:

Quality Management-AS/NZS ISO 9001:2015

Work Health and Safety Management -AS/NZS ISO 4801:2001

Environmental Management - AS/NZS ISO 14001:2015

Health and Safety

Safety comes first It's a huge part of the company ethos, and is at the heart of everything we do. The health and safety of those who work either directly or indirectly for E-Tech Group is of the utmost importance to senior management and it is our ultimate goal to continually improve WHS performance within the business. Our duty of care is embedded in our culture and operation systems and is an inherent part of how we do business every day.

Environment

E-Tech Group values the natural environment and we seek to manage our impacts to protect and enhance the environment in which we operate. We also believe the successful future of our organisation depends on sustainability of the local communities and surroundings in which we provide services within. For this reason, It is our policy to actively pursue methods of minimising our cost to the environment and building them into our daily practices.

Quality

As a company built upon the principles of excellence, E-Tech Group is committed to satisfying the on-going requirements of its clients by providing quality services through the continuous improvement of the company's processes. We take pride in our vision to excel at enhancing the service and quality we provide. To ensure we meet our objectives we have adopted a quality management system that demonstrates our promise of continuous improvement, provides peace of mind to existing clients and helps guarantee that future clients receive the highest quality service during every interaction with us.

Management Systems continued



E-Tech Group is a proud member of the Master Builders Association, Green Building Council Australia, and the National Electrical and Communications Association, enabling us to remain up to date with current industry knowledge and standards.

All field staff hold Construction White Cards as well as trade qualifications and appropriate Licenses and Tickets to operate machinery and perform specialist tasks.

E-Tech Group has partnered with Bullhorn Recruitment software which is a highly reliable and scalable solution and enables us to streamline candidate management from sourcing to submittal to placement.

E-Tech Group also uses astute payroll and payment software to automate the management of all full time and casual employees.

Core Competencies & Achievements

Our approach is based on trust, transparency and hard work resulting in being EBA Accredited and being awarded the Code of Compliance.

We are proud to announce that annually since 2016 we have successfully passed a third party audit and have been awarded international standards for ISO accreditations.

Recertification marks a huge achievement each year for the company as it demonstrates our commitment to continuous improvement, provides peace of mind to existing clients and helps guarantee that future clients receive the highest quality service during every interaction with us.

As well as meeting customer expectations, the standard also focuses on staff development and improvement. We are committed to a continual training plan for our staff to ensure they are fully trained and competent to work safely and efficiently in a variety of industry environments.

E-Tech Group has an accredited Enterprise Bargaining Agreement (EBA) which eliminates any industry disputes and helps us to maintain a healthy workforce.

We also hold a code of compliance certificate and follow these strict standards at all time.

Our People

Exceptional people deliver exceptional results. That's what you'll experience at E-Tech Group. We Just love what we do, and It shows.



Our Directors have over 40 years' extensive experience in the construction industry and have played an integral role both in the establishment and growth of E-Tech Group. Highly regarded as effective leaders, they are committed to working with the team to ensure that an unsurpassed level of service is provided to all clients.

Our General Managers have a wealth of industry experience and capabilities. Together they are responsible for developing and implementing the strategy which delivers the high level of service to our clients. The strength of the senior leadership team is regularly reviewed to ensure we have the right mix of skills to meet our objectives.

Our Operations Managers are responsible for the day-to-day operations to ensure a smooth and efficient service is achieved consistently that meets the expectations and needs of our loyal clients.

Our Project Managers are responsible for planning, overseeing and leading projects from idea through to completion. Our project managers are managing several moving project parts simultaneously to make sure work is running smoothly.

Our IOS Manager is the key co-ordinator for the maintenance of the quality system and assumes responsibility for on-going system maintenance and effectiveness of operation of our internal systems.

Our HSEQT Manager is responsible for all HSEQT activities to ensure our service is delivered in accordance with client requirements and we maintain our reputation as a safety-focus employee

Our Finance and Accounts team is the backbone of our business, they have a solid understanding of the financial management requirements of a rapidly growing construction company, incorporating the most upto date financial management systems.

Our Skilled Tradesman are responsible for completing all our works to the highest level and they are maintaining all ISO standards on site; they have a passion for construction and their work levels and skills are second to none and continue to develop with us so that we are always on top of the new industry standards and skill sets



Our People continued.....

With operations throughout Australia, E-Tech Group is committed to contributing to the local communities in which we operate through our corporate social responsibility initiatives.



E-Tech Group offer an indigenous employment strategy to our workforce.

Our Skilled trade’s people are our most valuable assets, their dedication and enthusiasm to do a great job help us deliver on our promises to you so in return we treat them exceptionally well and are rewarded with loyalty trust and respect.

Training & Apprenticeships

E-Tech Group provide training and apprenticeships working in conjunction with the likes of The Master builders and Neca to help upskill the youth and skilled workforce in Australia’s construction industry.

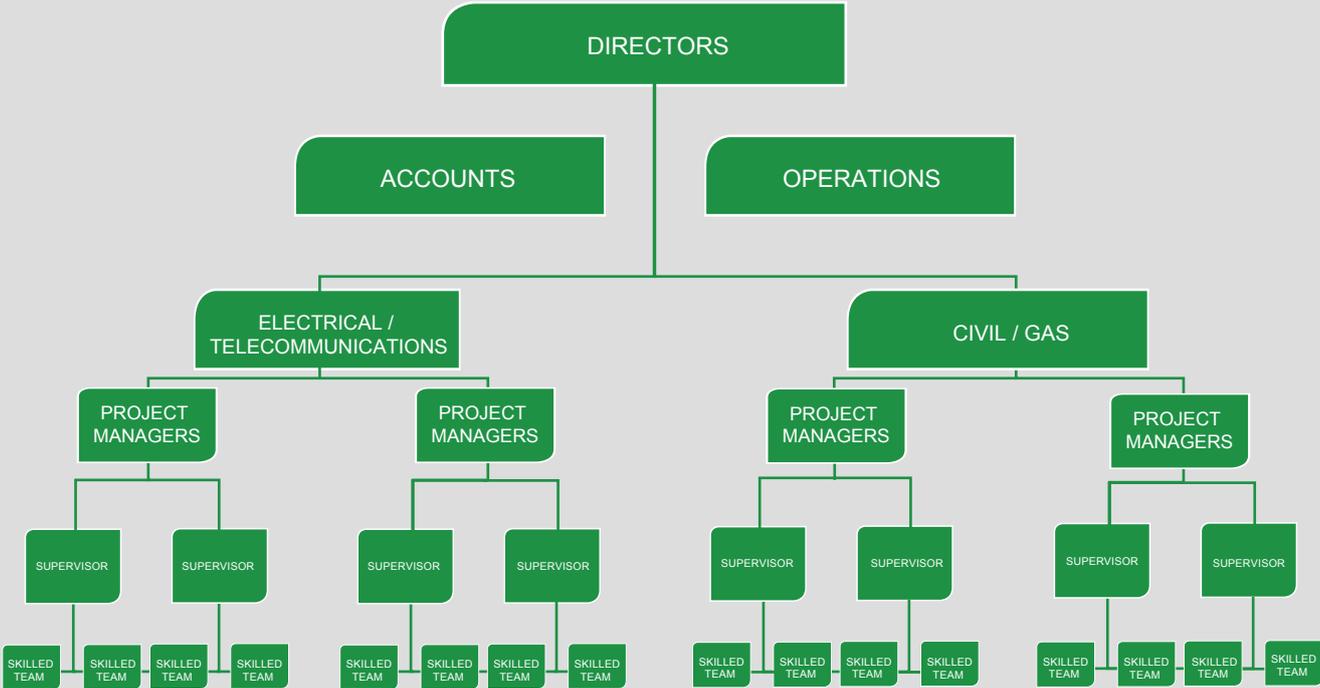
Employer Sponsorship

Supporting Australian construction workers in jobs is our aim at E-Tech Group. Due to the boom in the construction industry, sourcing local candidates alone doesn’t quite meet our clients’ needs in terms of suitability and availability. So, to help resolve short-term skills shortages, we seek international candidates who are eligible for a temporary or permanent Australian visa. Our pool of sponsored tradesman are the best in the industry, they are reliable, hardworking and passionate. Sponsored candidates are available to all clients on any project and if you have specific requirements on more complex jobs we are able to up skill these hand-picked employees to ensure you projects demands are always met.

Corporate Social Responsibility

E-Tech Group supports a genuine commitment to supporting charities, local communities and sporting clubs. We regularly contribute to ongoing charity appeals by volunteering and donating to many causes including Sydney Children’s Hospital and Cerebral Palsy Alliance, to help make a difference to the lives of the many people who need extra support. In fact, the Sydney Children’s Hospital is E-Tech Group charity of choice, and we support the hospital and its fundraising whenever we can. Our involvement shows that we appreciate the value of personal impact and of partnering with people to empower them and make a difference.

Team Structure





E-TECH GROUP CAPABILITY

E-Tech Group's experience in delivering a legacy of excellence across the construction industry is complimented by a solid understand of clients requirements.

It is our goal to provide the most reliable, safe and dynamic service to our loyal clients.



Electrical

E-Tech Group bring a wealth of knowledge and experience from all over the world, and high-quality installations in residential, commercial and Industrial sectors.

We cover the following areas:

- Electrical ASP Level 2 Services
- Single phase to 3 phase upgrades
- Supply & Install Private poles & Pillars
- Cable terminations & repairs
- Temporary builder supplies
- Solar inverter & metering installations
- Cable Hauling
- Cable tray & Containment Install
- New/Upgrade of overhead & underground services
- Disconnection & reconnection's of service mains
- Supply & Install Public signage & Street lighting
- Main switchboard install & replacements
- Advanced metering (Smart & CT metering)
- Network defect rectification works
- Low voltage connections from 100-400 amps
- Test & Commissioning

Accreditations:

- Electrical Contractors License
- Ausgrid & Endeavor authorised
- RISI authorized
- Acumen / Vector / Active stream accredited for advanced metering
- ASP Level 2 Grade A (CAT 1, 2, 3, 4)
- NSW Resource & Energy Accredited
- NECA Member



Telecommunications

We are skilled in all cable technologies. We use the most reliable and flexible networking solutions to meet the changing requirements of the communications industry. We are able to handle every part of the cabling process from transporting the cable from the factory, to switching on the data flow. You need look no further than to E-Tech Group for all your cabling and communications needs.

We cover the following areas:

- Delivery of FTTP/ FTTB / FTTC / HFC networks for developers and businesses
- Delivery of Telstra Wideband network throughout NSW Region
- Cut in for NBN Switchovers
- Fibre splicing including fusion splicing (both ribbon and single fibre)
- Fibre optic cable hauling, installation and service
- LLM & OTDR fibre optic testing including fault finding
- Cat 5/5e/6/6a data cabling and systems
- Communication work supply; back bone cabling and installations
- Installation of FDH/FDPs Including termination & testing of all backbone cabling
- Reading & Understanding fibre telecommunication designs

Accreditations:

- ACMA Open cabling registration license
- ACMA Optical fibre registration
- Telstra/ NBN accredited NBN Enabled
- NBN Enabled



Civil

E-Tech Group offers complete engineering and construction services. Our fundamental objective is to deliver infrastructure solutions; we achieve this by continually challenging our practices and being innovative. We are recognized as a collaborative partner which is by our long-term relationships with clients.

E-Tech specialize in:

- Excavation works on multiple ground works
- Cable Hauling
- Design & Construction plan drawings
- Construction Surveying
- Skilled Plant Machinery Operators
- Removal of redundant services
- Scanning and Locating Rail Services, Gas Supplies, Water Utilities and Electrical Services
- Non- Friable Asbestos removal
- Pipe Proving (Blockage Clearing nondestructive)
- Quantity Surveying
- Boring & Drilling excavation works
- Pit & Pipe works
- Formwork and Concreting

Accreditations:

- Asbestos Licence Non-Friable
- Staff VOC and licenced on multiple Vehicles
- NBN Enabled
- Dial Before You Dig Accredited
- Identify, Locate & Protect Underground Service Certified Staff
- Ausgrid & Endeavour Authorised



Gas

E-Tech Group's venture into the Gas Industry is testament to the drive and determination of the Companies Directors, Our Experienced Team members come with vast knowledge of not only the Australian Gas but also across Europe. E-Tech Group specialize in Natural & Liquid Petroleum Gas across all Sydney areas.

- **Service Laying**
- **Pipe Laying**
- **Scanning and Locating Rail Services, Gas Suppliers, Water Utilities, and Electrical Services**
- **All Civil requirements**
- **Pipe Beveling**
- **Gas Leaks Repairs**
- **Reinstatements of Asphalt, Concrete, Pavers**
- **Mains Laying**
- **Fault Locations & Repair**
- **Polly Butt Welding**
- **24 Hours Emergency Services Response**
- **Removal of redundant services**

Accreditations:

- **Certified in III Civil Construction Pipe Laying**
- **Staff VOC and licenced on multiple Vehicles**
- **Nylon and PE Mains and Service Laying to plastic Gas Mains**



E-Tech Group Projects

At E-Tech Group we have a wide knowledge of the different industries as listed below and we are able to work and provide the knowledge and skill set to complete the job.

- Telecommunications Industry Infrastructure
- Petro Chemical Plants
- Remote Site Projects
- Project Management from Start to Finish
- NBN
- Advanced Metering
- Rail Works
- Sub Station Work
- Concrete Remediation / Formwork
- Electrical Infrastructure Works
- FTTC - FTTB - FTTP - HFC





Previous Work

• Rail and Infrastructure Services

- Sutherland Risk Upgrade – John Holland's
- Strathfield Homebush Rail Upgrade
- Petro Chemical
- Shell Clyde tank upgrade Bundwall projects
- Bar – Strathfield Upgrade
- Leppington Stabling Yard – John Holland
- Martinus Rail - Botany Lines Project 2016
- Caltex Refinery – Sydney & Brisbane
- Viva tank 210 build 2015-2016 – Largest bulk crude tank in Australia

• Electrical

- Wavelength, Cronulla - Luxury Apartments. Underground electrical supply and substation install
- Underground service, main and substation install - 533 Princes highway, Rockdale.
- Upgrade mains and advanced metering - 757 Elizabeth Street, Green Square Offices.
- Public street lighting supply & install - Belmore Street, Meadowbank
- Embedded metering installations - Greenland Centre, Sydney
- Embedded metering installations - Ramsgate Park, Sydney
- FTTB Electrical metering - Throughout Sydney - Lend Lease, Vision Stream
- Overhead and underground electrical works for the NBN throughout NSW

• Civil Work

- FTTN / FTTB Civil upgrading net works
- Excavation work Taronga Zoo
- Tank 210 Viva energy 86 Mt crude tank an bund walls
- \$7 million substations at miles Qld for LNG pipe lines
- Downer \$6.5 million. Snowy Mountains substation upgrade transgrid. \$1.1 million
- Caltex civil maintenance contract 2006 to 2015
- Telstra Wideband Infrastructure
- Hornsby Hospital Excavation Works



Contact Details

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“Our vision is to excel at securing and enhancing the service and quality we provide to our clients, businesses and communities”





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